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The $265 Billion and 11.5 Billion-Hour Problem:

How AI-Powered Communication Helps Reduce Waste and Streamline Benefits Delivery

Explore how Trust's AI technology transforms the cumbersome process of benefits delivery into an efficient, transparent, and user-friendly experience.
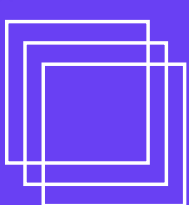
Understanding the Scope of Waste

Fiscal and Time Drain:

- **$265 billion** and **11.5 billion** hours wasted annually due to inefficiencies in public and health benefits delivery.

- Countless hours and resources are consumed by outdated and inefficient processes, leading to significant financial and operational waste across the system.

Key Issues in Benefits Delivery

Outdated Communication:
Reliance on manual, paper-based forms and in-person meetings slows down processes.

Fragmented Infrastructure:
Lack of coordination and data sharing between agencies causes duplicative efforts.

Complex Processes:
Inconsistent and complicated application procedures deter potential beneficiaries.

How AI-Powered Communication Makes a Difference

Real-Time Updates:
Ensuring timely communication via SMS, voice, video, and email reduces delays and errors.

Data Integration:
AI standardizes data across agencies, minimizing the need for multiple submissions.

Automated Workflows:
AI streamlines eligibility checks, application processing, and follow-up actions, enhancing efficiency.

Benefits of AI in Public Benefits Delivery

Reduced Administrative Costs:
Cutting down inefficiencies saves billions, reallocating funds to where they are needed most.

Increased Accessibility:
Simplified processes make it easier for all individuals to access and maintain their benefits.

Enhanced Trust and Engagement:
Transparent and consistent communication rebuilds trust and encourages higher program participation.

Empowering First-Mile Health and Social Care Providers

Scalable Solutions:
Technology supports CBOs, FBOs, behavioral health programs, and community and rural clinics in reaching underserved populations effectively.

Omnichannel Communication:
Diverse communication tools ensure no beneficiary is left behind due to technological or language barriers.

By harnessing the power of AI, Trust is addressing the critical inefficiencies in public and health benefits delivery, transforming a system fraught with waste into one characterized by effectiveness and equity. Discover how our solutions can streamline your benefits delivery.

Learn more about the transformative impact of Trust's AI-powered communication solutions. Contact us to see how we can tailor our technology to meet your agency's needs!

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